## LEGISLATURE OF NEBRASKA

## ONE HUNDRED SEVENTH LEGISLATURE

FIRST SESSION

## **LEGISLATIVE BILL 22**

FINAL READING

Introduced by Williams, 36.

Read first time January 07, 2021

Committee: Banking, Commerce and Insurance

- 1 A BILL FOR AN ACT relating to the Nebraska Protection in Annuity Transactions Act; to amend sections 44-8102, 44-8103, 44-8105, 2 44-8106, 44-8107, 44-8108, and 44-8109, Revised Statutes Cumulative 3 4 Supplement, 2020; to change provisions relating to the purpose of the act; to limit liability; to change applicability of the act; to 5 authorize rules and regulations; to provide, change, and eliminate 6 7 definitions: to change producer and insurer obligations, 8 supervision, prohibited practices, and record keeping; to provide 9 for safe harbor requirements; to change the powers of the Director of Insurance; to change penalties and training requirements; to 10 provide for applicability; to harmonize provisions; to repeal the 11 original sections; and to declare an emergency. 12
- 13 Be it enacted by the people of the State of Nebraska,

1 Section 1. Section 44-8102, Revised Statutes Cumulative Supplement,

- 2 2020, is amended to read:
- 3 44-8102 (1) The purpose of the Nebraska Protection in Annuity
- 4 Transactions Act is to require producers to act in the best interest of
- 5 the consumer when making a recommendation of an annuity insurers to
- 6 establish a system to supervise recommendations and to require set forth
- 7 standards and procedures for recommendations made by insurance producers
- 8 and insurers to <u>establish</u> and <u>maintain</u> a <u>system</u> to <u>supervise</u>
- 9 <u>recommendations</u> consumers regarding annuity transactions so that <u>the</u>
- 10 consumers' insurance needs and financial objectives at the time of the
- 11 transaction are appropriately addressed.
- 12 (2) Nothing in the Nebraska Protection in Annuity Transactions Act
- 13 shall be construed to create or imply a private cause of action for a
- 14 <u>violation of the act or to subject a producer to civil liability under</u>
- 15 the best interest standard of care outlined in section 44-8106 or under
- 16 standards governing the conduct of a fiduciary or fiduciary relationship.
- 17 Sec. 2. Section 44-8103, Revised Statutes Cumulative Supplement,
- 18 2020, is amended to read:
- 19 44-8103 (1) The Nebraska Protection in Annuity Transactions Act
- 20 applies to any recommendation or sale of to purchase, exchange, or
- 21 replace an annuity made to a consumer by an insurance producer, or an
- 22 insurer if an insurance producer is not involved, that results in the
- 23 recommended purchase, exchange, or replacement.
- 24 (2) The Director of Insurance may adopt and promulgate rules and
- 25 regulations to carry out the Nebraska Protection in Annuity Transactions
- 26 <u>Act</u>.
- 27 Sec. 3. Section 44-8105, Revised Statutes Cumulative Supplement,
- 28 2020, is amended to read:
- 29 44-8105 For purposes of the Nebraska Protection in Annuity
- 30 Transactions Act:
- 31 (1) Annuity means an annuity that is an insurance product under

1 state law and is individually solicited, whether the product is

- 2 classified as an individual or group annuity;
- 3 (2) Cash compensation means any discount, concession, fee, service
- 4 fee, commission, sales charge, loan, override, or cash benefit received
- 5 by a producer from an insurer or intermediary or directly from the
- 6 consumer in connection with the recommendation or sale of an annuity;
- 7 (3) Consumer profile information means any information that is
- 8 reasonably appropriate to determine whether a recommendation addresses
- 9 the consumer's financial situation, insurance needs, and financial
- 10 <u>objectives</u>, including, at a minimum, the consumer's:
- 11 <u>(a) Age;</u>
- 12 (b) Annual income;
- 13 <u>(c) Financial situation and needs, including debts and other</u>
- 14 <u>obligations;</u>
- 15 (d) Financial experience;
- 16 (e) Insurance needs;
- 17 <u>(f) Financial objectives;</u>
- 18 (g) Intended use of the annuity;
- 19 (h) Financial time horizon;
- 20 (i) Existing assets or financial products, including investment,
- 21 <u>annuity</u>, and insurance holdings;
- 22 (j) Liquidity needs;
- 23 <u>(k) Liquid net worth;</u>
- 24 (1) Risk tolerance, including, but not limited to, willingness to
- 25 accept nonguaranteed elements in the annuity;
- 26 (m) Financial resources used to fund the annuity; and
- 27 (n) Tax status;
- 28 (4) Continuing education credit means one clock hour of an approved
- 29 <u>continuing education activity certified by the Director of Insurance</u>
- 30 pursuant to subsection (1) of section 44-3905;
- 31 (5) (2) Continuing education provider means an individual or entity

1 that is approved to offer continuing education activities pursuant to

- 2 subsection (1) of section 44-3905;
- 3 (6) (3) Insurer means a company required to be licensed under the
- 4 laws of this state to provide insurance products, including annuities;
- 5 (7) Intermediary means an entity contracted (a) directly with an
- 6 <u>insurer or (b) with another entity that is contracted with an insurer to</u>
- 7 facilitate the sale of the insurer's annuities by producers;
- 8 (8) Material conflict of interest means a financial interest of the
- 9 producer in the sale of an annuity that a reasonable person would expect
- 10 to influence the impartiality of a recommendation, but does not include
- 11 cash compensation or noncash compensation;
- 12 (9) Noncash compensation means any form of compensation that is not
- 13 cash compensation, including, but not limited to, health insurance,
- 14 office rent, office support, and retirement benefits;
- 15 (10) Nonguaranteed elements means the premiums, credited interest
- 16 <u>rates, including any bonus, benefits, values, dividends, non-interest-</u>
- 17 <u>based credits, charges, or elements of formulas used to determine any of</u>
- 18 the listed elements that are subject to company discretion and are not
- 19 guaranteed at issue. An element is considered nonguaranteed if its
- 20 <u>calculation uses any underlying nonguaranteed element;</u>
- 21 (11) Producer (4) Insurance producer means (a) a person required to
- 22 be licensed under the laws of this state to sell, solicit, or negotiate
- 23 insurance, including annuities, or (b) if no person described in
- 24 <u>subdivision (11)(a) of this section is involved, an insurer;</u>
- 25 (12) <del>(5)</del> Recommendation means advice provided by a an insurance
- 26 producer, or an insurer if an insurance producer is not involved, to an
- 27 individual a consumer that was intended to result or does result results
- 28 in a purchase<u>, an <del>or</del> exchange, or a replacement</u> of an annuity in
- 29 accordance with that advice, but does not include general communication
- 30 to the public, generalized consumer services assistance or administrative
- 31 support, general education information and tools, prospectuses, or other

- 1 product and sales material; and
- 2 <u>(13) (6)</u> Replacement means a transaction in which a new <u>annuity</u>
- 3 policy or contract is to be purchased, and it is known or should be known
- 4 to the proposing producer, or the proposing insurer  $\frac{if}{f}$  there is no
- 5 producer, that, by reason of the transaction, an existing annuity or
- 6 <u>other insurance</u> policy <del>or contract</del> has been or is to be:
- 7 (a) Lapsed, forfeited, surrendered, or partially surrendered,
- 8 assigned to the replacing insurer, or otherwise terminated;
- 9 (b) Converted to reduced paid-up insurance, continued as extended
- 10 term insurance, or otherwise reduced in value by the use of nonforfeiture
- 11 benefits or other policy values;
- 12 (c) Amended so as to effect either a reduction in benefits or in the
- 13 term for which coverage would otherwise remain in force or for which
- 14 benefits would be paid;
- 15 (d) Reissued with any reduction in cash value; or
- 16 (e) Used in a financed purchase.; and
- 17 (7) Suitability information means information that is reasonably
- 18 appropriate to determine the suitability of a recommendation, including
- 19 the following:
- 20 <del>(a) Age;</del>
- 21 (b) Annual income;
- 22 (c) Financial situation and need, including the financial resources
- 23 used for the funding of the annuity;
- 24 (d) Financial experience;
- 25 (e) Financial objectives;
- 26 (f) Intended use of the annuity;
- 27 (g) Financial time horizon;
- 28 (h) Existing assets, including investment and life insurance
- 29 holdings;
- 30 (i) Liquidity needs;
- 31 (j) Liquid net worth;

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- 1 (k) Risk tolerance; and
- 2 (1) Tax status.
- Sec. 4. Section 44-8106, Revised Statutes Cumulative Supplement, 3
- 4 2020, is amended to read:
- 5 44-8106 (1) The insurance producer, when making a recommendation of
- an annuity, shall act in the best interest of the consumer under the 6
- 7 circumstances known at the time the recommendation is made, without
- placing the producer's or the insurer's financial interest ahead of the 8
- 9 consumer's interest. A producer has acted in the best interest of the
- 10 consumer and met the best interest obligation if the following care,
- disclosure, conflict of interest, and documentation obligations are 11
- 12 satisfied or insurer if an insurance producer is not involved, shall have
- 13 reasonable grounds to believe that the recommendation is suitable for the
- consumer based on the facts disclosed by the consumer before making a 14
- recommendation to a consumer under the Nebraska Protection in Annuity 15
- 16 Transactions Act. The recommendation shall be based on the facts
- 17 disclosed by the consumer relating to his or her investments, other
- 18 insurance products, and the financial situation and needs of the
- 19 consumer. This information shall include the consumer's suitability
- information, and, if there is a reasonable basis to believe the 20
- 21 information, all of the following:
- 22 (a) That the consumer has been reasonably informed of various
- 23 features of the annuity, such as the potential surrender period and
- 24 surrender charge, potential tax penalty if the consumer sells, exchanges,
- 25 surrenders, or annuitizes the annuity, mortality and expense fees,
- 26 investment advisory fees, potential charges for and features of riders,
- limitations on interest returns, insurance and investment components, and 27
- 28 market risk;
- 29 (a)(i) In meeting the care obligation for making a recommendation,
- 30 the producer shall exercise reasonable diligence, care, and skill to:
- (A) Know the consumer's financial situation, insurance needs, and 31

- 1 financial objectives;
- 2 (B) Understand the available recommendation options after making a
- 3 <u>reasonable inquiry into options available to the producer;</u>
- 4 (C) Have a reasonable basis to believe the recommended option
- 5 effectively addresses the consumer's financial situation, insurance
- 6 needs, and financial objectives over the life of the product, as
- 7 evaluated in light of the consumer profile information; and
- 8 <u>(D) Communicate the basis or bases of the recommendation.</u>
- 9 (ii) The care obligation requirements under subdivision (a)(i) of
- 10 <u>this subsection include making reasonable efforts to obtain consumer</u>
- 11 profile information from the consumer prior to the recommendation of an
- 12 annuity.
- 13 <u>(iii) The care obligation requires a producer to consider the types</u>
- 14 of products the producer is authorized and licensed to recommend or sell
- 15 that address the consumer's financial situation, insurance needs, and
- 16 <u>financial objectives</u>. This does not require analysis or consideration of
- 17 any products outside the authority and license of the producer or other
- 18 possible alternative products or strategies available in the market at
- 19 the time of the recommendation. Producers shall be held to standards
- 20 applicable to producers with similar authority and licensure.
- 21 (iv) The care obligation does not create a fiduciary obligation or
- 22 relationship and only creates a regulatory obligation as established in
- 23 this subsection.
- 24 (v) The consumer profile information, characteristics of the
- 25 <u>insurer</u>, and product costs, rates, benefits, and features are those
- 26 <u>factors generally relevant in making a determination whether an annuity</u>
- 27 effectively addresses the consumer's financial situation, insurance
- 28 needs, and financial objectives, but the level of importance of each
- 29 <u>factor under the care obligation may vary depending on the facts and</u>
- 30 circumstances. However, in no instance shall each factor be considered in
- 31 <u>isolation</u>.

- 1 (vi) The care obligation requires the producer to have a reasonable
- 2 <u>basis to believe</u> <del>(b) That</del> the consumer would benefit from certain
- 3 features of the annuity, such as tax-deferred growth, annuitization, or
- 4 death or living benefit, or other insurance-related features. ÷
- 5 (vii) The care obligation requirements under subdivision (1)(a) of
- 6 this section apply to (c) That the particular annuity as a whole and  $_T$
- 7 the underlying subaccounts to which funds are allocated at the time of
- 8 purchase or exchange of <u>an</u> the annuity, and <u>to</u>riders and similar product
- 9 enhancements, if any. , are suitable, and in the case of an exchange or
- 10 replacement, the transaction as a whole is suitable for the particular
- 11 consumer based on his or her suitability information; and
- 12 <u>(viii) The care obligation does not require that the annuity with</u>
- 13 the lowest one-time or multiple occurrence compensation structure be
- 14 <u>recommended</u>.
- 15 (ix) The care obligation does not include an ongoing monitoring
- 16 obligation for the producer, although an ongoing monitoring obligation
- 17 may be separately owed under the terms of a fiduciary, consulting,
- 18 <u>investment advising</u>, or financial planning agreement between the consumer
- 19 <u>and the producer.</u>
- 20 (x) (d) In the case of an exchange or replacement of an annuity, the
- 21 care obligation requires the producer to consider the whole transaction,
- 22 which includes taking into the exchange or replacement is suitable,
- 23 including the consideration as to whether:
- 24  $\underline{\text{(A)}}$  (i) The consumer will incur a surrender charge, be subject to
- 25 the commencement of a new surrender period, lose existing benefits, such
- 26 as death, living, or other contractual benefits, or be subject to
- 27 increased fees, investment advisory fees, or charges for riders and
- 28 similar product enhancements;
- 29 (B) (ii) The replacing product would substantially benefit the
- 30 consumer in comparison to the replaced product over the life of the
- 31 product consumer would benefit from product enhancements and

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- 1 improvements; and
- 2 <u>(C)</u> (iii) The consumer has had another annuity exchange of
- 3 replacement and, in particular, an exchange or replacement within the
- 4 preceding <u>sixty</u> thirty-six months.
- 5 (xi) Nothing in the Nebraska Protection in Annuity Transactions Act
- 6 shall be construed to require a producer to obtain any license other than
- 7 a producer license with the appropriate line of authority to sell,
- 8 solicit, or negotiate insurance in this state, including, but not limited
- 9 to, any securities license, in order to fulfill the duties of the care
- 10 obligation, except that a producer shall not give advice or provide
- 11 <u>services that are otherwise subject to securities laws or engage in any</u>
- 12 <u>other activity requiring another professional license without first</u>
- 13 <u>obtaining the appropriate license;</u>
- 14 (b)(i) In meeting the disclosure obligation, the producer shall,
- 15 prior to the recommendation or sale of an annuity, prominently disclose
- 16 <u>to the consumer on a form created or previously approved by the</u>
- 17 Department of Insurance:
- 18 <u>(A) A description of the scope and terms of the relationship with</u>
- 19 the consumer and the role of the producer in the transaction;
- 20 (B) An affirmative statement on whether the producer is licensed and
- 21 authorized to sell the following products: Fixed annuities; fixed indexed
- 22 <u>annuities; variable annuities; life insurance; mutual funds; stocks and</u>
- 23 bonds; or certificates of deposit;
- 24 (C) An affirmative statement describing the insurers the producer is
- 25 authorized, contracted, appointed, or otherwise able to sell insurance
- 26 products for using one of the following descriptions: From one insurer;
- 27 from two or more insurers; or from two or more insurers although
- 28 primarily contracted with one insurer;
- 29 (D) A description of the sources and types of cash compensation and
- 30 noncash compensation to be received by the producer, including whether
- 31 the producer is to be compensated for the sale of a recommended annuity

1 by commission, as part of a premium, by other remuneration received from

- 2 the insurer, intermediary, or other producer, or by fee as a result of a
- 3 <u>contract for advice or consulting services; and</u>
- 4 <u>(E) A notice of the consumer's right to request additional</u>
- 5 information regarding cash compensation as described in subdivision (b)
- 6 (ii) of this subsection.
- 7 (ii) As part of the disclosure obligation, the producer shall, upon
- 8 request of the consumer or the consumer's designated representative,
- 9 disclose:
- 10 (A) A reasonable estimate of the amount of cash compensation to be
- 11 <u>received by the producer, which may be stated as a range of amounts or</u>
- 12 percentages; and
- 13 (B) Whether the cash compensation is a one-time or multiple
- 14 occurrence amount, and if a multiple occurrence amount, the frequency and
- 15 amount of the occurrences, which may be stated as a range of amounts or
- 16 percentages.
- 17 <u>(iii) As part of the disclosure obligation, the producer shall,</u>
- 18 prior to or at the time of the recommendation or sale of an annuity, have
- 19 a reasonable basis to believe the consumer has been informed of various
- 20 features of the annuity, such as the potential surrender period and
- 21 surrender charge, potential tax penalty if the consumer sells, exchanges,
- 22 surrenders, or annuitizes the annuity, mortality and expense fees,
- 23 investment advisory fees, any annual fees, potential charges for and
- 24 features of riders or other options of the annuity, limitations on
- 25 interest returns, potential changes in nonguaranteed elements of the
- 26 annuity, insurance and investment components, and market risk;
- 27 (c) In meeting the conflict of interest obligation, the producer
- 28 shall identify and avoid or reasonably manage and disclose material
- 29 conflicts of interest, including, but not limited to, material conflicts
- 30 <u>of interest related to an ownership interest;</u>
- 31 (2) Before the execution of a purchase, exchange, or replacement of

1 an annuity resulting from a recommendation, an insurance producer, or an

- 2 insurer if an insurance producer is not involved, shall make reasonable
- 3 efforts to obtain the consumer's suitability information.
- 4 (3) Except as expressly permitted under subsection (4) of this
- 5 section, an insurer shall not issue an annuity recommended to a consumer
- 6 unless there is a reasonable basis to believe the annuity is suitable
- 7 based on the consumer's suitability information.
- 8 (4)(a) Except as provided under subdivision (4)(b) of this section,
- 9 neither an insurance producer, nor an insurer, shall have any obligation
- 10 to a consumer under subsection (1) or (3) of this section related to any
- 11 annuity transaction if:
- 12 (i) No recommendation is made;
- 13 (ii) A recommendation was made and was later found to have been
- 14 prepared based on materially inaccurate information provided by the
- 15 consumer;
- 16 (iii) A consumer refuses to provide relevant suitability information
- 17 and the annuity transaction is not recommended; or
- 18 (iv) A consumer decides to enter into an annuity transaction that is
- 19 not based on a recommendation of the insurer or the insurance producer.
- 20 (b) An insurer's issuance of an annuity subject to subdivision (4)
- 21 (a) of this section shall be reasonable under all the circumstances
- 22 actually known to the insurer at the time the annuity is issued.
- 23 <u>(d) In meeting the documentation obligation, a (5) An insurance</u>
- 24 producer, or if no insurance producer is involved, the responsible
- 25 <u>insurer representative</u>, shall at the time of sale:
- 26 <u>(i)</u> (a) Make a <u>written</u> record of any recommendation subject to <u>the</u>
- 27 <u>Nebraska Protection in Annuity Transactions Act and of the basis for such</u>
- 28 <u>recommendation</u> subsection (1) of this section;
- 29 <u>(ii)</u> (b) Obtain a <u>consumer-signed</u> customer-signed statement <u>on a</u>
- 30 form created or previously approved by the Department of Insurance
- 31 documenting: a customer's refusal to provide suitability information, if

- 1 any; and
- 2 <u>(A) Any refusal by the consumer to provide consumer profile</u>
- 3 information; and
- 4 (B) The consumer's understanding of the ramifications of not
- 5 providing consumer profile information or providing insufficient consumer
- 6 profile information; and
- 7 (iii) (c) Obtain a consumer-signed customer-signed statement on a
- 8 form created or previously approved by the Department of Insurance
- 9 acknowledging that the an annuity transaction is not recommended if a
- 10 <u>consumer</u> <del>customer</del> decides to enter into an annuity transaction that is
- 11 not based on the insurance producer's or insurer's recommendation; and -
- 12 <u>(e) Any best interest obligation requirement applicable to a</u>
- 13 producer under this subsection shall apply to every producer who has
- 14 <u>exercised material control or influence in the making of a recommendation</u>
- 15 <u>and has received direct compensation as a result of the recommendation or</u>
- 16 <u>sale, regardless of whether the producer has had any direct contact with</u>
- 17 <u>the consumer. Activities such as providing or delivering marketing or</u>
- 18 <u>educational materials</u>, <u>product wholesaling or other back office product</u>
- 19 <u>support, and general supervision of a producer do not, in and of</u>
- 20 themselves, constitute material control or influence.
- 21 (2)(a) Except as provided in subdivision (2)(b) of this section, a
- 22 producer shall have no obligation to a consumer under subdivision (1)(a)
- 23 of this section related to any annuity transaction if:
- 24 <u>(i) No recommendation is made;</u>
- 25 (ii) A recommendation was made and was later found to have been
- 26 prepared based on materially inaccurate information provided by the
- 27 <u>consumer;</u>
- 28 <u>(iii) A consumer refuses to provide relevant consumer profile</u>
- 29 <u>information and the annuity transaction is not recommended; or</u>
- 30 (iv) A consumer decides to enter into an annuity transaction that is
- 31 <u>not based on a recommendation of the producer.</u>

1 (b) An insurer's issuance of an annuity subject to subdivision (2)

- 2 (a) of this section shall be deemed reasonable under all the
- 3 circumstances actually known to the insurer at the time the annuity is
- 4 issued.
- 5 (3)(a) Except as permitted under subsection (2) of this section, an
- 6 insurer may not issue an annuity recommended to a consumer unless there
- 7 is a reasonable basis to believe the annuity would effectively address
- 8 the particular consumer's financial situation, insurance needs, and
- 9 <u>financial objectives based on the consumer's consumer profile</u>
- 10 information.
- 11 (b) (6)(a) An insurer shall establish and maintain a supervision
- 12 system that is reasonably designed to achieve the insurer's and its
- 13 insurance producers' compliance with the Nebraska Protection in Annuity
- 14 <u>Transactions Act</u> this section, including, but not limited to, the
- 15 following requirements:
- 16 (i) The insurer shall maintain reasonable procedures to inform its
- 17 insurance producers of the requirements of the act this section and shall
- 18 incorporate such requirements into relevant insurance producer training
- 19 manuals;
- 20 (ii) The insurer shall establish <u>and maintain</u>standards for
- 21 insurance producer product training and shall establish and maintain
- 22 reasonable procedures to require its insurance producers to comply with
- 23 the requirements of section 44-8108;
- 24 (iii) The insurer shall provide product-specific training and
- 25 training materials which explain all material features of its annuity
- 26 products to its insurance producers;
- 27 (iv) The insurer shall establish and maintain procedures for review
- 28 of each recommendation prior to issuance of an annuity that are designed
- 29 to ensure that there is a reasonable basis to determine that the
- 30 recommended annuity would effectively address the particular consumer's
- 31 <u>financial situation</u>, <u>insurance needs</u>, <u>and financial objectives</u> <del>a</del>

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- 1 recommendation is suitable. Such review procedures may apply a screening
- 2 system for the purpose of identifying selected transactions for
- 3 additional review and may be accomplished electronically or through other
- 4 means including, but not limited to, physical review. Such an electronic
- 5 or other system may be designed to require additional review only of
- 6 those transactions identified for additional review by the selection
- 7 criteria;
- 8 (v) The insurer shall <u>establish and maintain</u> reasonable procedures
- 9 to detect recommendations that are not <u>in compliance with subsections</u>
- 10 (1), (2), (4), and (5) of this section. This may include suitable,
- 11 <u>including</u>, but <u>is</u> not limited to, confirmation of <u>the consumer profile</u>
- 12 consumer suitability information, systematic consumer customer surveys,
- 13 <u>producer and consumer</u>interviews, confirmation letters, <u>producer</u>
- 14 <u>statements or attestations,</u> and programs of internal monitoring. Nothing
- 15 in this subdivision shall prevent an insurer from complying with this
- 16 subdivision by applying sampling procedures or by confirming the consumer
- 17 profile suitability information or other required information under this
- 18 <u>section</u> after issuance or delivery of the annuity;—and
- 19 (vi) The insurer shall establish and maintain reasonable procedures
- 20 to assess, prior to or upon issuance or delivery of an annuity, whether a
- 21 producer has provided to the consumer the information required to be
- 22 provided under this section;
- 23 (vii) The insurer shall establish and maintain reasonable procedures
- 24 to identify and address suspicious consumer refusals to provide consumer
- 25 profile information;
- 26 <u>(viii) The insurer shall establish and maintain reasonable</u>
- 27 procedures to identify and eliminate any sales contests, sales quotas,
- 28 bonuses, and noncash compensation that are based on the sales of specific
- 29 <u>annuities within a limited period of time. The requirements of this</u>
- 30 subdivision are not intended to prohibit the receipt of health insurance,
- 31 <u>office rent, office support, retirement benefits, or other employee</u>

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- 1 benefits by employees as long as such benefits are not based upon the
- 2 volume of sales of a specific annuity within a limited period of time;
- 3 and
- 4 (ix) (vi) The insurer shall annually provide a written report to
- 5 senior management, including the senior manager responsible for audit
- 6 functions, which details a review, with appropriate testing, reasonably
- 7 designed to determine the effectiveness of the supervision system, the
- 8 exceptions found, and corrective action taken or recommended, if any.
- 9 (c)(i) (b)(i) Nothing in this subsection restricts an insurer from
- 10 contracting for performance of a function, including maintenance of
- 11 procedures, required under <del>subdivision (a) of</del> this subsection. An insurer
- 12 is responsible for taking appropriate corrective action and may be
- 13 subject to sanctions and penalties pursuant to section 44-8107 regardless
- 14 of whether the insurer contracts for performance of a function and
- regardless of the insurer's compliance with subdivision (b) (b) (ii) of
- 16 this subsection.
- 17 (ii) An insurer's supervision system under <del>subdivision (a) of</del> this
- 18 subsection shall include supervision of contractual performance under
- 19 this subsection. This includes, but is not limited to, the following:
- 20 (A) Monitoring and, as appropriate, conducting audits to assure that
- 21 the contracted function is properly performed; and
- 22 (B) Annually obtaining a certification from a senior manager who has
- 23 responsibility for the contracted function that the manager has a
- 24 reasonable basis to represent, and does represent, that the function is
- 25 properly performed.
- 26 (d) (c) An insurer is not required to include in its system of
- 27 <u>supervision:</u>
- 28 <u>(i) A supervise an insurance</u> producer's recommendations to consumers
- 29 of products other than the annuities offered by the insurer; or  $\div$
- 30 <u>(ii) Consideration of or comparison to options available to the</u>
- 31 producer or compensation relating to those options other than annuities

- 1 or other products offered by the insurer.
- 2 <u>(4) Neither a (7) An insurance producer nor an insurer shall not</u>
- 3 dissuade, or attempt to dissuade, a consumer from:
- 4 (a) Truthfully responding to an insurer's request for confirmation
- 5 of the consumer profile suitability information;
- 6 (b) Filing a complaint; or
- 7 (c) Cooperating with the investigation of a complaint.
- 8 (5)(a) Recommendations and sales of annuities made in compliance
- 9 with comparable standards shall satisfy the safe harbor requirements
- 10 under this subsection. This subsection applies to all recommendations and
- 11 <u>sales of annuities made by financial professionals in compliance with</u>
- 12 <u>business rules, controls, and procedures that satisfy a comparable</u>
- 13 <u>standard even if such standard would not otherwise apply to the product</u>
- 14 or recommendation at issue. However, nothing in this subsection shall
- 15 <u>limit the ability of the Director of Insurance to investigate and enforce</u>
- 16 the provisions of this subsection.
- 17 <u>(b) Nothing in subdivision (a) of this subsection shall limit the</u>
- 18 <u>insurer's obligation to comply with subdivision (3)(a) of this section,</u>
- 19 <u>although the insurer may base its analysis on information received from</u>
- 20 <u>either the financial professional or the entity supervising the financial</u>
- 21 professional.
- 22 (c) For subdivision (a) of this subsection to apply, an insurer
- 23 shall:
- 24 (i) Monitor the relevant conduct of the financial professional
- 25 seeking to rely on subdivision (a) of this subsection or the entity
- 26 responsible for supervising the financial professional, such as the
- 27 financial professional's broker-dealer or an investment adviser
- 28 registered under federal securities laws using information collected in
- 29 the normal course of an insurer's business; and
- 30 (ii) Provide to the entity responsible for supervising the financial
- 31 professional seeking to rely on subdivision (a) of this subsection, such

1 as the financial professional's broker-dealer or investment adviser

- 2 registered under federal securities laws, information and reports that
- 3 are reasonably appropriate to assist such entity to maintain its
- 4 supervision system.
- 5 (d) For purposes of this subsection, financial professional means a
- 6 producer that is regulated and acting as:
- 7 (i) A broker-dealer registered under federal securities laws or a
- 8 registered representative of a broker-dealer;
- 9 (ii) An investment adviser registered under federal securities laws
- 10 or an investment adviser representative associated with a federal
- 11 <u>registered investment adviser; or</u>
- 12 <u>(iii) A plan fiduciary under section 3(21) of the federal Employee</u>
- 13 Retirement Income Security Act of 1974 or a fiduciary under section
- 14 4975(e)(3) of the Internal Revenue Code of 1986, as such sections existed
- 15 on January 1, 2021.
- 16 (e) For purposes of this subsection, comparable standards means:
- 17 (i) With respect to broker-dealers and registered representatives of
- 18 broker-dealers, applicable federal Securities and Exchange Commission and
- 19 <u>Financial Industry Regulatory Authority rules pertaining to best interest</u>
- 20 <u>obligations and supervision of annuity recommendations and sales,</u>
- 21 including, but not limited to, Regulation Best Interest, as such rules
- 22 <u>existed on January 1, 2021;</u>
- 23 (ii) With respect to investment advisers registered under federal
- 24 securities laws or investment adviser representatives, the fiduciary
- 25 duties and all other requirements imposed on such investment advisers or
- 26 <u>investment adviser representatives by contract or under the federal</u>
- 27 <u>Investment Advisers Act of 1940, including, but not limited to, Form ADV</u>
- 28 and interpretations of Form ADV as such form and interpretations existed
- 29 <u>on January 1, 2021; and</u>
- 30 (iii) With respect to plan fiduciaries or fiduciaries, the duties,
- 31 obligations, prohibitions, and all other requirements attendant to such

1 status under the federal Employee Retirement Income Security Act of 1974

- 2 or the Internal Revenue Code of 1986, as such acts existed on January 1,
- 3 2021.
- 4 (6)(a) Insurers, general agents, independent agencies, and producers
- 5 shall maintain or be able to make available to the Director of Insurance
- 6 records of the information collected from the consumer, disclosures made
- 7 to the consumer, including summaries of oral disclosures, and other
- 8 information used in making the recommendations that were the basis for
- 9 insurance transactions for five years after the insurance transaction is
- 10 <u>completed by the insurer. An insurer is permitted, but shall not be</u>
- 11 <u>required, to maintain documentation on behalf of a producer.</u>
- 12 <u>(b) Records required to be maintained by this subsection may be</u>
- 13 <u>maintained in paper, photographic, microprocess, magnetic, mechanical, or</u>
- 14 <u>electronic media or by any process that accurately reproduces the actual</u>
- 15 document.
- 16 (8)(a) Compliance with the Financial Industry Regulatory Authority
- 17 Rules pertaining to suitability and supervision of annuity transactions
- 18 shall satisfy the requirements under this section if the insurer complies
- 19 with the requirements of subdivision (6)(b) of this section. This
- 20 subsection applies to Financial Industry Regulatory Authority broker-
- 21 dealer sales of variable annuities and fixed annuities if the suitability
- 22 and supervision is similar to those applied to variable annuity sales.
- 23 However, nothing in this subsection shall limit the ability of the
- 24 Director of Insurance to investigate potential violations of and enforce
- 25 the Nebraska Protection in Annuity Transactions Act.
- 26 (b) An insurer seeking to comply with the Financial Industry
- 27 Regulatory Authority broker-dealer sales of variable annuities and fixed
- 28 annuities to satisfy the requirements of this section shall:
- 29 (i) Monitor the Financial Industry Regulatory Authority member
- 30 broker-dealer using information collected in the normal course of an
- 31 insurer's business; and

1 (ii) Provide to the Financial Industry Regulatory Authority member

- 2 broker-dealer information and reports that are reasonably appropriate to
- 3 assist the Financial Industry Regulatory Authority member broker-dealer
- 4 to maintain its supervision system.
- 5 Sec. 5. Section 44-8107, Revised Statutes Cumulative Supplement,
- 6 2020, is amended to read:
- 7 44-8107 (1) An insurer is responsible for compliance with the
- 8 Nebraska Protection in Annuity Transactions Act. If a violation occurs,
- 9 either because of the action or inaction of the insurer or its insurance
- 10 producer, the Director of Insurance may order:
- 11 (a) An insurer to take reasonably appropriate corrective action for
- 12 any consumer harmed by <u>a failure to comply with the Nebraska Protection</u>
- 13 <u>in Annuity Transactions Act by the insurer, an entity contracted to</u>
- 14 perform the insurer's supervisory duties, or by the producer an insurance
- 15 producer's or insurer's violation of the act; and
- 16 (b) A general agency, an independent agency, or the An insurance
- 17 producer to take reasonably appropriate corrective action for any
- 18 consumer harmed by the insurance producer's violation of the act; and -
- 19 <u>(c) Appropriate penalties and sanctions.</u>
- 20 (2) A violation of the act shall be an unfair trade practice in the
- 21 business of insurance under the Unfair Insurance Trade Practices Act.
- 22 (3) The director may reduce or eliminate any applicable penalty
- 23 under section 44-1529 for a violation of the Nebraska Protection in
- 24 Annuity Transactions Act subsection (1) or (2) of section 44-8106 or
- 25 subdivision (4)(b) of such section if corrective action for the consumer
- 26 was taken promptly after a violation was discovered or the violation was
- 27 not part of a pattern or practice.
- Sec. 6. Section 44-8108, Revised Statutes Cumulative Supplement,
- 29 2020, is amended to read:
- 30 44-8108 (1) A An insurance producer shall not solicit the sale of an
- 31 annuity product unless the insurance producer has adequate knowledge of

1 the product to recommend the annuity and the insurance producer is in

- 2 compliance with the insurer's standards for product training.  $\underline{A}$   $\underline{A}$ n
- 3 insurance producer may rely on insurer-provided product-specific training
- 4 standards and materials to comply with this subsection.
- 5 (2)(a)(i) A An insurance producer who engages in the sale of annuity
- 6 products shall complete a one-time four-credit training course approved
- 7 by the Department of Insurance and provided by a department-approved
- 8 education provider.
- 9 (ii) <u>Producers</u> <u>Insurance producers</u> who hold a life insurance line of
- 10 authority on July  $\frac{1}{1}$ ,  $\frac{2021}{19}$ ,  $\frac{19}{19}$ , and who desire to sell annuities
- 11 shall complete the requirements of this subsection within six months
- 12 after July <u>1, 2021</u> <del>19, 2012</del>. Individuals who obtain a life insurance line
- of authority on or after July 1, 2021 19, 2012, shall not engage in the
- 14 sale of annuities until the annuity training course required under this
- 15 subsection has been completed.
- 16 (b) The minimum length of the training required under this
- 17 subsection shall be sufficient to qualify for at least four continuing
- 18 education credits, but may be longer.
- 19 (c) The training required under this subsection shall include
- 20 information on the following topics:
- 21 (i) The types of annuities and various classifications of annuities;
- 22 (ii) Identification of the parties to an annuity;
- 23 (iii) How fixed, variable, and indexed annuity contract provisions
- 24 affect consumers;
- 25 (iv) The application of income taxation of qualified and
- 26 nonqualified annuities;
- 27 (v) The primary uses of annuities; and
- 28 (vi) Appropriate sales practices and replacement and disclosure
- 29 requirements.
- 30 (d) Providers of courses intended to comply with this subsection
- 31 shall cover all topics listed in the prescribed outline and shall not

1 present any marketing information or provide training on sales techniques

- 2 or specific information about a particular insurer's products. Additional
- 3 topics may be offered in conjunction with and in addition to the required
- 4 outline.
- 5 (e) A provider of an annuity training course intended to comply with
- 6 this subsection shall register as a continuing education provider in this
- 7 state and comply with the requirements applicable to insurance producer
- 8 continuing education activities as set forth in section 44-3905.
- 9 (f) A producer who has completed an annuity training course approved
- 10 by the Department of Insurance prior to July 1, 2021, shall, within six
- 11 months after July 1, 2021, complete either:
- 12 <u>(i) A new four-credit training course approved by the Department of</u>
- 13 <u>Insurance after the effective date of this act; or</u>
- 14 (ii) An additional one-time, one-credit training course approved by
- 15 the Department of Insurance and provided by a Department of Insurance
- 16 approved education provider on appropriate sales practices and
- 17 replacement and disclosure requirements under the Nebraska Protection in
- 18 Annuity Transactions Act.
- 19 (g) (f) Annuity training courses may be conducted and completed by
- 20 classroom or self-study methods in accordance with sections 44-3901 to
- 21 44-3908.
- 22 (h) <del>(g)</del> Providers of annuity training shall comply with the
- 23 reporting requirements and shall issue certificates of completion in
- 24 accordance with sections 44-3901 to 44-3908.
- 25 (i) (h) The satisfaction of training requirements of another state
- 26 that are substantially similar to the provisions of this subsection shall
- 27 be deemed to satisfy the training requirements of this subsection.
- 28 (j) The satisfaction of the components of the training requirements
- 29 of any course or courses with components substantially similar to the
- 30 provisions of this subsection shall be deemed to satisfy the training
- 31 requirements of this subsection.

- 1 (k) (i) An insurer shall verify that each an insurance producer has
- 2 completed the annuity training course required under this subsection
- 3 before allowing the producer to sell an annuity product for that insurer.
- 4 An insurer may satisfy its responsibility under this subsection by
- 5 obtaining certificates of completion of the training course or obtaining
- 6 reports provided by National Association of Insurance Commissioners-
- 7 sponsored data base systems or vendors or from a reasonably reliable
- 8 commercial data base vendor that has a reporting arrangement with
- 9 approved insurance education providers.
- 10 Sec. 7. Section 44-8109, Revised Statutes Cumulative Supplement,
- 11 2020, is amended to read:
- 12 44-8109 The changes made to the Nebraska Protection in Annuity
- 13 Transactions Act by this legislative bill Laws 2012, LB887, shall apply
- 14 to solicitations occurring on and after January 1, 2022 2013.
- 15 Sec. 8. Original sections 44-8102, 44-8103, 44-8105, 44-8106,
- 16 44-8107, 44-8108, and 44-8109, Revised Statutes Cumulative Supplement,
- 17 2020, are repealed.
- 18 Sec. 9. Since an emergency exists, this act takes effect when
- 19 passed and approved according to law.