AMENDMENTS TO LB 568

(Amendments to the Standing Committee amendments, AM812)

Introduced by Harr

- 1 1. Strike the original sections and insert the following
- 2 new sections:
- 3 Section 1. Sections 1 to 8 of this act shall be known and
- 4 may be cited as the Health Insurance Exchange Navigator Licensure
- 5 Act.
- 6 Sec. 2. For purposes of the Health Insurance Exchange
- 7 Navigator Licensure Act:
- 8 (1) Director means the Director of Insurance;
- 9 (2) Exchange means any health insurance exchange
- 10 established or operating in this state, including any exchange
- 11 established or operated by the United States Department of Health
- 12 and Human Services; and
- 13 (3) Navigator means any individual or entity, other than
- 14 an insurance producer or consultant, that performs all of the
- 15 duties identified in 42 U.S.C. 18031(i)(3), as such section existed
- 16 on January 1, 2013.
- 17 Sec. 3. (1) No individual or entity shall perform, offer
- 18 to perform, or advertise any service as a navigator in this state
- 19 unless licensed as a navigator by the director.
- 20 (2) A navigator may:
- 21 (a) Conduct public education activities to raise
- 22 awareness of the availability of qualified health plans offered in

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1 the exchange and public insurance programs;

- 2 (b) Distribute fair and impartial information concerning
- 3 enrollment in (i) all qualified health plans offered in the
- 4 exchange and the availability of the premium tax credits under
- 5 section 36B of the Internal Revenue Code of 1986 and cost-sharing
- 6 reductions under section 1402 of the federal Patient Protection and
- 7 Affordable Care Act and (ii) public insurance programs;
- 8 (c) Facilitate enrollment in (i) qualified health plans,
- 9 without suggesting that an individual select a particular plan, and
- 10 (ii) public insurance programs;
- 11 (d) Provide referrals to appropriate state or federal
- 12 agencies for any enrollee with a grievance, complaint, or question
- 13 regarding their health plan, coverage, or a determination under
- 14 such plan coverage; or
- 15 (e) Provide information in a manner that is culturally
- 16 and linguistically appropriate to the needs of the population being
- 17 served by the exchange, including individuals with limited English
- 18 proficiency, and ensure accessibility and usability of navigator
- 19 tools and functions for individuals with disabilities in accordance
- 20 with the Americans with Disabilities Act and section 504 of the
- 21 Rehabilitation Act.
- 22 (3) A navigator shall not:
- 23 (a) Engage in any activities that would require an
- 24 insurance producer license;
- 25 (b) Offer advice about which health plan is better or
- 26 worse for a particular individual or employer;
- 27 (c) Recommend or endorse a particular health plan or

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1 advise consumers about which health plan to choose;

- 2 (d) Provide any information or services related to health
- 3 plans or other products not offered in the exchange;
- 4 (e) Accept any compensation or consideration that is
- 5 dependent, in whole or in part, on whether a person enrolls in or
- 6 purchases a qualified health plan; or
- 7 (f) Fail to respond to any written inquiry from the
- 8 director or request additional reasonable time to respond within
- 9 fifteen working days.
- 10 Sec. 4. (1) An individual applying for an individual
- 11 navigator license shall make application to the director on a
- 12 form developed by the director and which contains the information
- 13 prescribed by the director and which, unless preempted by federal
- 14 law, is accompanied by the initial individual license fee in
- 15 an amount not to exceed fifty dollars as established by the
- 16 director. The individual shall declare in the application under
- 17 penalty of refusal, suspension, or revocation of the license that
- 18 the statements made in the application are true, correct, and
- 19 complete to the best of the individual's knowledge and belief.
- 20 Before approving the application, the director shall find that the
- 21 individual:
- 22 (a) Is at least eighteen years of age;
- 23 (b) Has successfully passed the examination prescribed by
- 24 the director, except that the director shall exempt an individual
- 25 from the requirement for passage of an examination if the
- 26 individual has successfully passed an examination prescribed by an
- 27 exchange established or operating in this state. The director may

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1 make arrangements, including contracting with an outside testing

- 2 service, for administering examinations and collecting fees imposed
- 3 pursuant to the Health Insurance Exchange Navigator Licensure
- 4 Act. Each individual applying for an examination shall remit a
- 5 nonrefundable fee as prescribed by the director; and
- 6 (c) Has identified any entity navigator with which he or
- 7 she is affiliated and supervised.
- 8 (2) An entity applying for an entity navigator license
- 9 shall make application on a form developed by the director and
- 10 which contains the information prescribed by the director and
- 11 which, unless preempted by federal law, is accompanied by the
- 12 initial entity license fee in an amount not to exceed one hundred
- 13 dollars as established by the director.
- 14 (3) The director may require any documents deemed
- 15 necessary to verify the information contained in an application
- 16 submitted in accordance with subsections (1) and (2) of this
- 17 section.
- 18 (4) Licensed entity navigators shall, in a manner
- 19 prescribed by the director, periodically provide the director with
- 20 <u>a list of all individual navigators that it employs, supervises,</u>
- 21 or is affiliated with.
- 22 Sec. 5. (1) An individual navigator's license shall
- 23 expire on the last day of the month of the navigator's birthday in
- 24 the first year after issuance in which his or her age is divisible
- 25 by two and an entity navigator's license shall expire on April 30
- 26 of each year after the year of issuance which is divisible by two.
- 27 (2) An individual navigator may file an application for

1 renewal of a license on a form developed by the director and, 2 unless preempted by federal law, shall pay the renewal fee in an 3 amount not to exceed fifty dollars as established by the director, 4 and an entity navigator may file an application for renewal of a 5 license on a form developed by the director and, unless preempted 6 by federal law, shall pay the renewal fee in an amount not to 7 exceed one hundred dollars as established by the director. An 8 individual navigator who fails to file timely for license renewal, 9 unless preempted by federal law, shall pay a late fee in an amount 10 not to exceed seventy-five dollars as established by the director, 11 and an entity navigator that fails to file timely for license 12 renewal, unless preempted by federal law, shall pay a late fee 13 in an amount not to exceed one hundred twenty-five dollars as 14 established by the director. 15 (3) Prior to the filing date for application for 16 renewal of a license, a licensed individual navigator shall comply 17 with ongoing training and continuing education requirements. Such 18 navigator shall file with the director, by a method prescribed 19 by the director, satisfactory certification of completion of the continuing education requirements. Any failure to fulfill the 20 21 ongoing training and continuing education requirements shall result 22 in the expiration of the license. 23 Sec. 6. On contact with an individual who acknowledges 24 existing health insurance coverage obtained through 25 a licensed insurance producer, a navigator shall inform the 26 individual that he or she may, but is not required to, seek 27 further assistance from that producer or another licensed producer AM1407
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1 for information, assistance, and any other services and that tax

- 2 <u>credits may not be available to offset the premium cost of plans</u>
- 3 that are marketed outside of the exchange.
- 4 Sec. 7. (1) The director, after notice and hearing, may
- 5 place on probation, suspend, revoke, or refuse to issue, renew,
- 6 or reinstate a navigator license, and, in addition, may levy a
- 7 fine not to exceed one thousand dollars for each violation, or may
- 8 do any combination of such actions, for violation of the Health
- 9 Insurance Exchange Navigator Licensure Act.
- 10 (2) Except as otherwise provided by law, the director
- 11 may examine and investigate the business affairs and records of
- 12 any navigator to determine whether the navigator has engaged or is
- 13 engaging in any violation of the act.
- 14 (3) An entity navigator license may be suspended or
- 15 revoked, or renewal or reinstatement thereof may be refused, or a
- 16 fine may be levied, with or without a suspension, revocation, or
- 17 refusal to renew a license, if the director finds, after notice and
- 18 hearing, that an individual navigator's violation was known by the
- 19 employing or supervising entity and the violation was not reported
- 20 to the director and no corrective action was undertaken on a timely
- 21 basis.
- 22 Sec. 8. The director may adopt and promulgate rules and
- 23 regulations to carry out the Health Insurance Exchange Navigator
- 24 Licensure Act.
- 25 Sec. 9. If any section in this act or any part of any
- 26 section is declared invalid or unconstitutional, the declaration
- 27 shall not affect the validity or constitutionality of the remaining

- 1 portions.
- 2 Sec. 10. Since an emergency exists, this act takes effect
- 3 when passed and approved according to law.