## AMENDMENTS TO LB 821

Introduced by Health and Human Services

1	1.	Strike	the	original	sections	and	insert	the	following

- 2 new sections:
- 3 Section 1. The Legislature finds and declares:
- 4 (1)(a) The children in the custody of or receiving
- 5 services from the Department of Health and Human Services and
- 6 their families are currently being served through a fragmented,
- 7 poorly coordinated service delivery model that has the potential
- 8 for duplication of effort, service gaps, cost shifting, and
- 9 disagreement about payment responsibilities;
- 10 (b) Many times this results in a dysfunctional system
- 11 that does not meet the needs of children and families and is
- 12 difficult to navigate;
- (c) State agencies currently are not pooling resources or
- 14 leveraging financing to provide a coordinated system of behavioral
- 15 health services to children and families, with the result that
- 16 often children with the highest level of need are detained in
- 17 secure or residential settings with the highest cost of services
- 18 and the poorest outcomes; and
- 19 (d) It is vital that the legislative, judicial, and
- 20 executive branches of government communicate to ensure coordination
- 21 and collaboration for the health and well-being of Nebraska's
- 22 <u>children</u>.
- 23 (2) It is the intent of the Legislature in creating the

1 Nebraska Children's Commission to provide a broad restructuring of

- 2 the goals of the child welfare system and to provide a structure to
- 3 the commission that maintains the framework of the three branches
- 4 of government and their respective powers and duties.
- 5 Sec. 2. (1) The Nebraska Children's Commission is created
- 6 as a high-level leadership body to (a) create a statewide strategic
- 7 plan for reform of the system of child welfare programs and
- 8 services in the State of Nebraska and (b) review the operations of
- 9 the Department of Health and Human Services regarding child welfare
- 10 programs and services and recommend, as a part of the statewide
- 11 strategic plan, options for attaining the legislative intent stated
- 12 in section 1 of this act, either by the establishment of a new
- 13 division within the department or the establishment of a new state
- 14 agency to provide all child welfare services and programs which
- 15 are the responsibility of the state. The commission shall provide
- 16 a permanent forum for collaboration among state, local, community,
- 17 public, and private stakeholders in child welfare programs.
- 18 (2) The commission shall include the following voting
- 19 members:
- 20 (a) The chief executive officer of the Department of
- 21 Health and Human Services or his or her designee;
- 22 (b) The Director of Children and Family Services or his
- 23 or her designee; and
- 24 (c) Sixteen members appointed by the Governor within
- 25 thirty days after the effective date of this act. The members
- 26 appointed pursuant to this subdivision shall represent stakeholders
- 27 in the child welfare system and shall include: (i) A director

of a child advocacy center; (ii) a regional administrator of a 1 2 behavioral health authority; (iii) a community representative from 3 each of the service areas designated pursuant to section 81-3116; 4 (iv) a prosecuting attorney who practices in juvenile court; (v) a 5 guardian ad litem; (vi) a biological parent currently or previously 6 involved in the child welfare system; (vii) a foster parent; (viii) 7 a Court-Appointed Special Advocate volunteer; (ix) a Foster Care 8 Review Board member or a member of a local foster care review 9 board; (x) a children's services provider; (xi) a youth currently 10 or previously in foster care; and (xii) a representative of a child 11 advocacy organization. 12 (3) The commission shall have the following nonvoting ex 13 officio members: (a) The chairperson of the Health and Human 14 Services Committee of the Legislature or a committee member 15 designated by the chairperson; (b) the chairperson of the Judiciary 16 Committee of the Legislature or a committee member designated 17 by the chairperson; (c) the chairperson of the Appropriations Committee of the Legislature or a committee member designated by 18 19 the chairperson; and (d) three persons appointed by the State Court Administrator. The nonvoting ex officio members may attend 20 21 commission meetings and participate in the discussions of the 22 commission, provide information to the commission on the policies, 23 programs, and processes of each of their respective bodies, gather 24 information for the commission, and provide information back to 25 their respective bodies from the commission. The nonvoting ex 26 officio members shall not vote on decisions by the commission or 27 on the direction or development of the strategic plan pursuant to

- 1 section 4 of this act.
- 2 (4) The commission shall meet within sixty days after
- 3 the effective date of this act and shall select from among its
- 4 members a chairperson and vice-chairperson and conduct any other
- 5 business necessary to the organization of the commission. The
- 6 commission shall meet not less often than once every three months,
- 7 and meetings of the commission may be held at any time on the call
- 8 of the chairperson.
- 9 (5) Members of the commission shall be reimbursed for
- 10 their actual and necessary expenses as members of such commission
- 11 as provided in sections 81-1174 to 81-1177.
- 12 Sec. 3. (1) The Nebraska Children's Commission shall work
- 13 with service area administrators, the teams created pursuant to
- 14 section 28-728, local foster care review boards, child advocacy
- 15 centers, the teams created pursuant to the Nebraska Supreme Court's
- 16 Through the Eyes of the Child Initiative, community stakeholders,
- 17 and advocates for child welfare services and programs to establish
- 18 networks in each service area designated pursuant to section
- 19 81-3116. Such networks shall permit collaboration to strengthen
- 20 the continuum of services available to child welfare agencies and
- 21 to provide resources for children and juveniles outside the child
- 22 protection system. Each service area shall develop its own unique
- 23 strategies to be included in the statewide strategic plan. The
- 24 Department of Health and Human Services shall assist in identifying
- 25 the needs of each service area.
- 26 (2) (a) The commission shall create a committee to examine
- 27 state policy regarding the prescription of psychotropic drugs for

AM2138 LB821 MHF-02/22/2012 MHF-02/22/2012

1 children who are wards of the state and the administration of such

AM2138

LB821

- 2 drugs to such children. Such committee shall review the policy and
- 3 procedures for prescribing and administering such drugs and make
- 4 recommendations to the commission for changes in such policy and
- 5 procedures.
- 6 (b) The commission may organize other committees as
- 7 it deems necessary. If the One Hundred Second Legislature,
- 8 Second Session, 2012, creates the Title IV-E Demonstration Project
- 9 Committee or the Foster Care Reimbursement Rate Committee, or both,
- 10 such committees shall be under the jurisdiction of the commission.
- 11 (3) The commission shall work with the office of the
- 12 State Court Administrator, as appropriate, and entities which
- 13 coordinate facilitated conferencing as described in section
- 14 43-247.01. Facilitated conferencing shall be included in strategic
- 15 plan discussions by the commission. Facilitated conferencing shall
- 16 continue to be utilized and maximized, as determined by the
- 17 court, during the development of the strategic plan. Funding and
- 18 contracting of facilitated conferencing entities shall continue to
- 19 be provided by the Department of Health and Human Services to at
- least the same extent as such funding and contracting are being 20
- provided on the effective date of this act. 21
- 22 (4) The commission shall gather information and
- 23 communicate with juvenile justice specialists of the Office of
- 24 Probation Administration and county officials with respect to any
- 25 county-operated Crossover Youth Practice Model of the Center for
- 26 Juvenile Justice Reform at Georgetown University.
- 27 (5) If the Nebraska Juvenile Services Delivery Project

1 is enacted by the One Hundred Second Legislature, Second Session,

- 2 2012, the commission shall coordinate and gather information about
- 3 the progress and outcomes of the project.
- 4 Sec. 4. (1) The Nebraska Children's Commission shall
- 5 create a statewide strategic plan for child welfare program and
- 6 service reform in Nebraska. In developing the statewide strategic
- 7 plan, the commission shall consider, but not be limited to:
- 8 (a) The potential of contracting with a private nonprofit
- 9 entity as a lead agency. Such lead agency utilization shall be
- 10 in a manner that maximizes the strengths, experience, skills, and
- 11 continuum of care of the lead agencies. Any lead agency contracts
- 12 entered into or amended after the effective date of this act
- 13 shall detail how the lead agency will implement community-based
- 14 care through competitively procuring either the specific components
- 15 of foster care and related services or comprehensive services
- 16 for defined eligible populations of children and families from
- 17 qualified licensed agencies as part of its efforts to develop the
- 18 local capacity for a community-based system of coordinated care. A
- 19 <u>lead agency used after the effective date of this act shall:</u>
- 20 (i) Have a board of directors of which at least fifty-one
- 21 percent of the membership is comprised of Nebraska residents who
- 22 are not employed by the lead agency or a subcontractor of the lead
- 23 <u>agency;</u>
- (ii) Complete a readiness assessment as developed by
- 25 the Department of Health and Human Services to determine the
- 26 <u>lead agency viability. The readiness assessment shall evaluate</u>
- 27 organizational, operational, and programmatic capabilities and

1 performance, to include review of: The strength of the board

- 2 of directors; compliance and oversight; financial risk management;
- 3 financial liquidity and performance; infrastructure maintenance;
- 4 funding sources, including state, federal, and external private
- 5 funding; and operations, including reporting, staffing, evaluation,
- 6 training, supervision, contract monitoring, and program performance
- 7 tracking capabilities;
- 8 (iii) Have the ability to provide directly or by contract
- 9 through a local network of providers the services required as a
- 10 lead agency. Such lead agencies shall not directly provide more
- 11 than thirty-five percent of direct services provided under the
- 12 contract; and
- 13 (iv) Provide accountability for meeting the outcomes and
- 14 performance standards related to child welfare services established
- 15 by Nebraska child welfare policy and the federal government;
- 16 (b) Provision of leadership in intentional strategies
- 17 to support high-quality evidence-based prevention and early
- 18 intervention services that reduce risk and enhance protection for
- 19 children;
- 20 (c) Realignment of service areas designated pursuant to
- 21 section 81-3116 to be coterminous with the judicial districts
- 22 <u>described in section 24-301.02;</u>
- 23 (d) Identification of the type of information needed
- 24 for a clear and thorough analysis of progress on child welfare
- 25 indicators; and
- 26 (e) Such other elements as the commission deems necessary
- 27 and appropriate.

AM2138 LB821 MHF-02/22/2012

AM2138 LB821 MHF-02/22/2012

1 (2) The commission shall review the operations of the 2 Department of Health and Human Services regarding child welfare programs and services and recommend, as a part of the statewide 3 4 strategic plan, options for attaining the legislative intent stated 5 in section 1 of this act, either by the establishment of a new 6 division within the department or the establishment of a new state 7 agency to provide all child welfare programs and services which are 8 the responsibility of the state. 9 Sec. 5. Within three months after the effective date 10 of this act, the Nebraska Children's Commission shall contract 11 with an independent entity specializing in medicaid analysis to 12 conduct a cross-system analysis of current services and funding 13 sources to (1) identify state general funds being used, in order 14 to better utilize federal funds, (2) identify resources that 15 could be better allocated to more effective services for at-risk 16 children and juveniles transitioning to home-based and school-based 17 interventions, and (3) provide information which will allow the replacement of state general funds for services to at-risk children 18 and juveniles with federal funds, with the goal of expanding the 19 20 funding base for such services while reducing overall state General 21 Fund expenditures on such services. 22 Sec. 6. The Department of Health and Human Services shall 23 fully cooperate with the activities of the Nebraska Children's 24 Commission. The department shall provide to the commission all 25 requested information on children and juveniles in Nebraska, including, but not limited to, departmental reports, data, 26 27 programs, processes, finances, and policies. The department shall

AM2138 AM2138 LB821

LB821 MHF-02/22/2012 MHF-02/22/2012

collaborate with the commission regarding the development of a 1

- 2 plan for a statewide automated child welfare information system
- 3 to integrate child welfare information into one system if the
- 4 One Hundred Second Legislature, Second Session, 2012, enacts
- 5 legislation to require the development of such a plan. The
- 6 department shall coordinate and collaborate with the commission
- 7 regarding engagement of an evaluator to provide an evaluation of
- 8 the child welfare system if the One Hundred Second Legislature,
- 9 Second Session, 2012, enacts legislation to require such
- 10 evaluation.
- 11 Sec. 7. The Nebraska Children's Commission shall provide
- 12 a written report to the Health and Human Services Committee of the
- 13 Legislature on the status of its activities on or before August
- 14 1, 2012, September 15, 2012, and November 1, 2012. The commission
- 15 shall complete the strategic plan required pursuant to section 4
- of this act and provide a written report to the Health and Human 16
- 17 Services Committee of the Legislature and the Governor on or before
- 18 December 15, 2012.
- 19 Sec. 8. The Nebraska Children's Commission Fund is
- 20 created. Any money in the fund available for investment shall be
- 21 invested by the state investment officer pursuant to the Nebraska
- 22 Capital Expansion Act and the Nebraska State Funds Investment Act.
- 23 It is the intent of the Legislature to appropriate \$XXX
- for FY2012-13 from the General Fund to the Nebraska Children's 24
- 25 Commission Fund, to carry out sections 1 to 7 of this act.
- 26 Sec. 9. Sections 9 to 39 of this act shall be known and
- 27 may be cited as the Office of Inspector General of Nebraska Child

1 Welfare Act.

2 Sec. 10. (1) It is the intent of the Legislature to:

- 3 (a) Establish a full-time program of investigation
- 4 and performance review to provide increased accountability and
- 5 oversight of the Nebraska child welfare system;
- 6 (b) Assist in improving operations of the department and
- 7 the Nebraska child welfare system;
- 8 (c) Provide an independent form of inquiry for concerns
- 9 regarding the actions of individuals and agencies responsible
- 10 for the care and protection of children in the Nebraska child
- 11 welfare system. Confusion of the roles, responsibilities, and
- 12 accountability structures between individuals, private contractors,
- 13 and agencies in the current system make it difficult to monitor and
- 14 oversee the Nebraska child welfare system; and
- 15 (d) Provide a process for investigation and review to
- 16 determine if individual complaints and issues of investigation and
- 17 inquiry reveal a problem in the system, not just individual cases,
- 18 that necessitates legislative action for improved policies and
- 19 restructuring of the child welfare system.
- 20 (2) It is not the intent of the Legislature in enacting
- 21 the Office of Inspector General of Nebraska Child Welfare Act to
- 22 interfere with the duties of the Legislative Performance Audit
- 23 Section of the Legislative Performance Audit Committee or the
- 24 Legislative Fiscal Analyst or to interfere with the statutorily
- 25 defined investigative responsibilities or prerogatives of any
- 26 officer, agency, board, bureau, commission, association, society,
- 27 or institution of the executive branch of state government, except

- 1 that the act does not preclude an inquiry on the sole basis that
- 2 another agency has the same responsibility. The act shall not be
- 3 construed to interfere with or supplant the responsibilities or
- 4 prerogatives of the Governor to investigate, monitor, and report
- 5 on the activities of the agencies, boards, bureaus, commissions,
- 6 associations, societies, and institutions of the executive branch
- 7 under his or her administrative direction.
- 8 Sec. 11. For purposes of the Office of Inspector General
- 9 of Nebraska Child Welfare Act, the definitions found in sections 12
- 10 to 24 of this act apply.
- 11 Sec. 12. Administrator means a person charged with
- 12 administration of a program, an office, or a division of the
- 13 department or administration of a private agency or licensed child
- 14 care facility.
- 15 Sec. 13. Department means the Department of Health and
- 16 <u>Human Services.</u>
- 17 Sec. 14. Director means the chief executive officer of
- 18 the department.
- 19 Sec. 15. <u>Inspector General means the Inspector General of</u>
- 20 Nebraska Child Welfare appointed under section 25 of this act.
- 21 Sec. 16. Licensed child care facility means a facility
- 22 or program licensed under the Child Care Licensing Act or sections
- 23 71-1901 to 71-1906.01.
- 24 Sec. 17. Malfeasance means a wrongful act that the actor
- 25 has no legal right to do or any wrongful conduct that affects,
- 26 interrupts, or interferes with performance of an official duty.
- 27 Sec. 18. Management means supervision of subordinate

- 1 <u>employees</u>.
- 2 Sec. 19. <u>Misfeasance means the improper performance of</u>
- 3 some act that a person may lawfully do.
- 4 Sec. 20. Obstruction means hindering or preventing from
- 5 progress, stopping or delaying the progress, or making the progress
- 6 of an investigation difficult or slow.
- 7 Sec. 21. Office means the office of Inspector General of
- 8 Nebraska Child Welfare and includes the Inspector General and other
- 9 employees of the office.
- 10 Sec. 22. Private agency means a child welfare agency that
- 11 contracts with the department or contracts to provide services to
- 12 another child welfare agency that contracts with the department.
- 13 Sec. 23. Record means any recording, in written, audio,
- 14 electronic transmission, or computer storage form, including, but
- 15 not limited to, a draft, memorandum, note, report, computer
- 16 printout, notation, or message, and includes, but is not limited
- 17 to, medical records, mental health records, case files, clinical
- 18 records, financial records, and administrative records.
- 19 Sec. 24. Responsible individual means a foster parent, a
- 20 relative provider of foster care, or an employee of the department,
- 21 a foster home, a private agency, a licensed child care facility, or
- 22 another provider of child welfare services responsible for the care
- 23 <u>or custody of records, documents, and files.</u>
- 24 Sec. 25. (1) The office of Inspector General of Nebraska
- 25 Child Welfare is created within the office of Public Counsel for
- 26 the purpose of conducting investigations, audits, inspections, and
- 27 other reviews of the Nebraska child welfare system. The Inspector

AM2138 LB821

LB821 MHF-02/22/2012 MHF-02/22/2012

AM2138

1 General shall be appointed by the Public Counsel with approval from

- 2 the chairperson of the Executive Board of the Legislative Council
- 3 and the chairperson of the Health and Human Services Committee of
- 4 the Legislature.
- 5 (2) The Inspector General shall be appointed for a
- 6 term of five years and may be reappointed. The Inspector General
- 7 shall be selected without regard to political affiliation and on
- 8 the basis of integrity, capability for strong leadership, and
- 9 demonstrated ability in accounting, auditing, financial analysis,
- 10 law, management analysis, public administration, investigation, or
- 11 criminal justice administration or other closely related fields.
- 12 No former or current executive or manager of the department may
- 13 be appointed Inspector General within five years after such former
- 14 or current executive's or manager's period of service with the
- 15 department. Not later than two years after the date of appointment,
- the Inspector General shall obtain certification as a Certified 16
- 17 Inspector General by the Association of Inspectors General,
- its successor, or another nationally recognized organization 18
- 19 that provides and sponsors educational programs and establishes
- professional qualifications, certifications, and licensing for 20
- 21 inspectors general. During his or her employment, the Inspector
- 22 General shall not be actively involved in partisan affairs.
- 23 (3) The Inspector General shall employ such investigators
- 24 and support staff as he or she deems necessary to carry out the
- 25 duties of the office within the amount available by appropriation
- 26 through the office of Public Counsel for the office of Inspector
- 27 General of Nebraska Child Welfare. The Inspector General shall

1 be subject to the control and supervision of the Public Counsel,

- 2 except that removal of the Inspector General shall require approval
- 3 of the chairperson of the Executive Board of the Legislative
- 4 Council and the chairperson of the Health and Human Services
- 5 Committee of the Legislature.
- 6 Sec. 26. (1) The office shall investigate:
- 7 (a) Allegations or incidents of possible misconduct,
- 8 misfeasance, malfeasance, or violations of statutes or of rules or
- 9 regulations of the department by an employee of the department, a
- 10 private agency, a licensed child care facility, a foster parent, or
- 11 any other provider of child welfare services or which may provide a
- 12 basis for discipline pursuant to the Uniform Credentialing Act; and
- (b) Death or serious injury in foster homes, private
- 14 agencies, child care facilities and programs, and other programs
- 15 and facilities licensed by the department and death or serious
- 16 injury in any case in which services are provided by the department
- 17 to a child or his or her parents or any case involving an
- 18 investigation under the Child Protection Act, which case has
- 19 been open for one year or less. The department shall report all
- 20 cases of death or serious injury of a child in a foster home,
- 21 private agency, child care facility or program, or other program
- 22 or facility licensed by the department to the Inspector General
- 23 as soon as reasonably possible after the department learns of
- 24 such death or serious injury. For purposes of this subdivision,
- 25 serious injury means an injury or illness caused by suspected
- 26 abuse, neglect, or maltreatment which leaves a child in critical or
- 27 <u>serious condition.</u>

AM2138 AM2138 LB821 LB821

MHF-02/22/2012 MHF-02/22/2012

- 1 (2) Any investigation conducted by the Inspector General
- 2 shall be independent of and separate from an investigation pursuant
- to the Child Protection Act. The Inspector General and his or 3
- 4 her staff are subject to the reporting requirements of the Child
- 5 Protection Act.
- 6 (3) If the Inspector General in conjunction with the
- 7 Public Counsel determines it appropriate, or upon a request from
- 8 a law enforcement agency or prosecuting attorney, the Inspector
- 9 General may suspend an investigation by the office until a criminal
- 10 investigation or prosecution is completed or has proceeded to a
- point that reinstatement of the Inspector General investigation 11
- 12 will not impede or infringe upon the criminal investigation or
- 13 prosecution.
- Sec. 27. (1) The office shall have access to all 14
- 15 information and personnel necessary to perform the duties of
- the office. 16
- 17 (2) A full investigation conducted by the office shall
- 18 consist of retrieval of relevant records through subpoena, request,
- or voluntary production, review of all relevant records, and 19
- 20 interviews of all relevant persons.
- Sec. 28. (1) Complaints to the office may be made in 21
- 22 writing. The office shall also maintain a toll-free telephone line
- 23 for complaints. A complaint shall be evaluated to determine if it
- 24 alleges possible malfeasance, misconduct, misfeasance, or violation
- 25 of a statute or of rules and regulations of the department by
- 26 an employee of or a person under contract with the department,
- a private agency, or a licensed child care facility, a foster 27

1 parent, or any other provider of child welfare services or alleges

- 2 <u>a basis for discipline pursuant to the Uniform Credentialing Act.</u>
- 3 All complaints shall be evaluated to determine whether a full
- 4 <u>investigation is warranted.</u>
- 5 (2) The office shall not conduct a full investigation of
- 6 a complaint unless:
- 7 (a) The complaint alleges malfeasance, misconduct,
- 8 misfeasance, violation of a statute or of rules and regulations of
- 9 the department, or a basis for discipline pursuant to the Uniform
- 10 Credentialing Act;
- 11 (b) The complaint is against a person within the
- 12 jurisdiction of the office; and
- 13 (c) The allegations can be independently verified through
- 14 <u>investigation</u>.
- 15 (3) The Inspector General shall determine within fourteen
- 16 days after receipt of a complaint whether it will conduct a full
- 17 investigation. A complaint alleging facts which, if verified, would
- 18 provide a basis for discipline under the Uniform Credentialing Act
- 19 shall be referred to the appropriate credentialing board under the
- 20 act.
- 21 Sec. 29. All employees of the department, all foster
- 22 parents, and all owners, operators, managers, supervisors, and
- 23 employees of private agencies, licensed child care facilities, and
- 24 other providers of child welfare services shall cooperate with the
- 25 office. Cooperation includes, but is not limited to, the following:
- 26 (1) Provision of full access to and production of records
- 27 and information. Providing access to and producing records and

1 information for the office is not a violation of confidentiality

- 2 provisions under any law, statute, rule, or regulation if done in
- 3 good faith for purposes of an investigation under the Office of
- 4 Inspector General of Nebraska Child Welfare Act;
- 5 (2) Fair and honest disclosure of records and information
- 6 reasonably requested by the office in the course of an
- 7 investigation under the act;
- 8 (3) Encouraging employees to fully comply with reasonable
- 9 requests of the office in the course of an investigation under the
- 10 act;
- 11 (4) Prohibition of retaliation by owners, operators, or
- 12 managers against employees for providing records or information or
- 13 filing or otherwise making a complaint to the office;
- 14 (5) Not requiring employees to gain supervisory approval
- 15 prior to filing a complaint with or providing records or
- 16 <u>information to the office;</u>
- 17 (6) Provision of complete and truthful answers to
- 18 questions posed by the office in the course of an investigation;
- 19 <u>and</u>
- 20 (7) Not willfully interfering with or obstructing the
- 21 investigation.
- 22 Sec. 30. Failure to cooperate with an investigation by
- 23 the office may result in discipline or other sanctions.
- 24 Sec. 31. The Inspector General may issue a subpoena,
- 25 enforceable by action in an appropriate court, to compel any person
- 26 to appear, give sworn testimony, or produce documentary or other
- 27 evidence deemed relevant to a matter under his or her inquiry.

1 A person thus required to provide information shall be paid the

- 2 same fees and travel allowances and shall be accorded the same
- 3 privileges and immunities as are extended to witnesses in the
- 4 district courts of this state and shall also be entitled to have
- 5 counsel present while being questioned.
- 6 Sec. 32. (1) In conducting investigations, the office
- 7 shall access all relevant records through subpoena, compliance
- 8 with a request of the office, and voluntary production. The
- 9 office may request or subpoena any record necessary for the
- 10 investigation from the department, a foster parent, a licensed
- 11 child care facility, or a private agency that is pertinent to an
- 12 investigation. All case files, licensing files, medical records,
- 13 financial and administrative records, and records required to be
- 14 maintained pursuant to applicable licensing rules shall be produced
- 15 for review by the office in the course of an investigation.
- 16 (2) Compliance with a request of the office includes:
- 17 (a) Production of all records requested;
- 18 (b) A diligent search to ensure that all appropriate
- 19 records are included; and
- 20 (c) A continuing obligation to immediately forward to the
- 21 office any relevant records received, located, or generated after
- 22 the date of the request.
- 23 (3) The office shall seek access in a manner that
- 24 respects the dignity and human rights of all persons involved,
- 25 maintains the integrity of the investigation, and does not
- 26 <u>unnecessarily disrupt programs or services. When advance notice</u>
- 27 to a foster parent or to an administrator or his or her designee

1 is not provided, the office investigator shall, upon arrival at the

- 2 departmental office, bureau, or division, the private agency, the
- 3 licensed child care facility, or the location of another provider
- 4 of child welfare services, request that an on-site employee notify
- 5 the administrator or his or her designee of the investigator's
- 6 arrival.
- 7 (4) When circumstances of an investigation require,
- 8 the office may make an unannounced visit to a foster home, a
- 9 departmental office, bureau, or division, a licensed child care
- 10 facility, a private agency, or another provider to request records
- 11 relevant to an investigation.
- 12 (5) A responsible individual or an administrator may be
- 13 asked to sign a statement of record integrity and security when
- 14 a record is secured by request as the result of a visit by the
- 15 office, stating:
- 16 <u>(a) That the responsible individual or administrator has</u>
- 17 made a diligent search of the office, bureau, division, private
- 18 agency, licensed child care facility, or other provider's location
- 19 to determine that all appropriate records in existence at the time
- 20 of the request were produced;
- 21 (b) That the responsible individual or the administrator
- 22 agrees to immediately forward to the office any relevant records
- 23 <u>received</u>, <u>located</u>, <u>or generated after the visit</u>;
- 24 (c) The persons who have had access to the records since
- 25 they were secured; and
- 26 (d) Whether, to the best of the knowledge of the
- 27 responsible individual or the administrator, any records were

1 removed from or added to the record since it was secured.

- 2 (6) The office shall permit a responsible individual, an
- 3 administrator, or an employee of a departmental office, bureau,
- 4 or division, a private agency, a licensed child care facility, or
- 5 another provider to make photocopies of the original records within
- 6 a reasonable time in the presence of the office for purposes of
- 7 creating a working record in a manner that assures confidentiality.
- 8 (7) The office shall present to the responsible
- 9 individual or the administrator or other employee of the
- 10 departmental office, bureau, or division, private agency, licensed
- 11 child care facility, or other service provider a copy of the
- 12 request, stating the date and the titles of the records received.
- 13 (8) If an original is provided during an investigation,
- 14 the office shall return the original record as soon as practical
- 15 but no later than ten working days after the date of the compliance
- 16 <u>request.</u>
- 17 (9) All investigations conducted by the office shall
- 18 be conducted in a manner designed to ensure the preservation of
- 19 evidence for possible use in a criminal prosecution.
- 20 Sec. 33. (1) Reports of investigations conducted by the
- 21 office shall not be distributed beyond the entity that is the
- 22 subject of the report without the consent of the Inspector General.
- 23 (2) Except when a report is provided to parties in
- 24 juvenile court pursuant to subsection (2) of section 35 of
- 25 this act, the office shall redact confidential information before
- 26 <u>distributing a report of an investigation.</u>
- 27 (3) Reports of investigations conducted by the office are

1 not public records for purposes of sections 84-712 to 84-712.09.

- 2 (4) The office may withhold the identity of sources of
- 3 information to protect from retaliation any person who files a
- 4 complaint or provides information in good faith pursuant to the
- 5 Office of Inspector General of Nebraska Child Welfare Act.
- 6 Sec. 34. The department shall provide the Public Counsel
- 7 and the Inspector General with direct computer access to all
- 8 computerized records, reports, and documents maintained by the
- 9 department in connection with administration of the Nebraska child
- 10 welfare system.
- 11 Sec. 35. (1) The Inspector General's report of an
- 12 investigation shall be in writing to the Public Counsel and
- 13 shall contain recommendations. The report may recommend systemic
- 14 reform or case-specific action, including a recommendation for
- 15 discharge or discipline of employees or for sanctions against a
- 16 foster parent, private agency, licensed child care facility, or
- 17 other provider of child welfare services. All recommendations to
- 18 pursue discipline shall be in writing and signed by the Inspector
- 19 General. A report of an investigation shall be presented to the
- 20 director within fifteen days after the report is presented to the
- 21 Public Counsel.
- 22 (2) Any person receiving a report under this section
- 23 shall not further distribute the report or any confidential
- 24 information contained in the report. The Inspector General, upon
- 25 notifying the Public Counsel and the director, may distribute the
- 26 report, to the extent that it is relevant to a child's welfare,
- 27 to the guardian ad litem and attorneys in the juvenile court in

AM2138 LB821 MHF-02/22/2012 AM2138 LB821 MHF-02/22/2012

1 which a case is pending involving the child or family who is the

2 subject of the report. The report shall not be distributed beyond

3 the parties except through the appropriate court procedures to the

4 judge.

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5 (3) A report that identifies misfeasance, malfeasance, 6 misconduct, or violation of statute, rules, or regulations by an 7 employee of the department, a private agency, a licensed child 8 care facility, or another provider that is relevant to providing 9 appropriate supervision of an employee may be shared with the 10 employer of such employee. The employer may not further distribute 11 the report or any confidential information contained in the report. 12 Sec. 36. (1) Within fifteen days after a report is 13 presented to the director under section 35 of this act, he or she 14 shall determine whether to accept, reject, or request in writing 15 modification of the recommendations contained in the report. The 16 Inspector General, with input from the Public Counsel, may consider 17 the director's request for modifications but is not obligated to accept such request. Such report shall become final upon the 18 19 decision of the director to accept or reject the recommendations in the report or, if the director requests modifications, within 20 21 fifteen days after such request or after the Inspector General 22 incorporates such modifications, whichever occurs earlier. 23 (2) Within fifteen days after the report is presented to 24 the director, the report shall be presented to the foster parent,

private agency, licensed child care facility, or other provider of

child welfare services that is the subject of the report and with

persons involved in the implementation of the recommendations in

1 the report. Within forty-five days after receipt of the report,

- 2 the foster parent, private agency, licensed child care facility,
- 3 or other provider may submit a written response to the office to
- 4 correct any factual errors in the report. The Inspector General,
- 5 with input from the Public Counsel, shall consider all materials
- 6 submitted under this subsection to determine whether a corrected
- 7 report shall be issued. If the Inspector General determines that a
- 8 corrected report is necessary, the corrected report shall be issued
- 9 within fifteen days after receipt of the written response.
- 10 (3) If the Inspector General does not issue a corrected
- 11 report pursuant to subsection (2) of this section, or if the
- 12 corrected report does not address all issues raised in the written
- 13 response, the foster parent, private agency, licensed child care
- 14 facility, or other provider may request that its written response,
- 15 or portions of the response, be appended to the report or corrected
- 16 <u>report.</u>
- 17 (4) A report which raises issues related to credentialing
- 18 under the Uniform Credentialing Act shall be submitted to the
- 19 appropriate credentialing board under the act.
- 20 Sec. 37. No report or other work product of an
- 21 investigation by the Inspector General shall be reviewable in any
- 22 court. Neither the Inspector General nor any member of his or her
- 23 staff shall be required to testify or produce evidence in any
- 24 judicial or administrative proceeding concerning matters within
- 25 his or her official cognizance except in a proceeding brought to
- 26 enforce the Office of Inspector General of Nebraska Child Welfare
- 27 <u>Act.</u>

Sec. 38. The Office of Inspector General of Nebraska 1 2 Child Welfare Act does not require the Inspector General to 3 investigate all complaints. The Inspector General, with input from 4 the Public Counsel, shall prioritize and select investigations 5 and inquiries that further the intent of the act and assist in 6 legislative oversight of the Nebraska child welfare system. If the 7 Inspector General determines that he or she will not investigate 8 a complaint, the Inspector General may recommend to the parties 9 alternative means of resolution of the issues in the complaint. 10 Sec. 39. On or before September 15 of each year, the 11 Inspector General shall provide to the Health and Human Services 12 Committee of the Legislature and the Governor a summary of reports 13 and investigations made under the Office of Inspector General of 14 Nebraska Child Welfare Act for the preceding year. The summaries 15 shall detail recommendations and the status of implementation of recommendations and may also include recommendations to the 16 17 committee regarding issues discovered through investigation, audits, inspections, and reviews by the office that will increase 18 19 accountability and legislative oversight of the Nebraska child welfare system, improve operations of the department and the 20 21 Nebraska child welfare system, or deter and identify fraud, abuse, 22 and illegal acts. The summaries shall not contain any confidential 23 or identifying information concerning the subjects of the reports 24 and investigations. 25 Sec. 40. Section 28-711, Reissue Revised Statutes of Nebraska, is amended to read: 26 27 28-711 (1) When any physician, medical institution,

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1 nurse, school employee, social worker, the Inspector General

2 appointed under section 25 of this act, or other person has

3 reasonable cause to believe that a child has been subjected to

child abuse or neglect or observes such child being subjected to

conditions or circumstances which reasonably would result in child

6 abuse or neglect, he or she shall report such incident or cause

7 a report of child abuse or neglect to be made to the proper law

8 enforcement agency or to the department on the toll-free number

9 established by subsection (2) of this section. Such report may be

10 made orally by telephone with the caller giving his or her name

11 and address, shall be followed by a written report, and to the

12 extent available shall contain the address and age of the abused

13 or neglected child, the address of the person or persons having

custody of the abused or neglected child, the nature and extent

15 of the child abuse or neglect or the conditions and circumstances

16 which would reasonably result in such child abuse or neglect, any

evidence of previous child abuse or neglect including the nature

18 and extent, and any other information which in the opinion of the

person may be helpful in establishing the cause of such child abuse

or neglect and the identity of the perpetrator or perpetrators.

21 Law enforcement agencies receiving any reports of child abuse or

neglect under this subsection shall notify the department pursuant

to section 28-718 on the next working day by telephone or mail.

24 (2) The department shall establish a statewide toll-free

25 number to be used by any person any hour of the day or night,

26 any day of the week, to make reports of child abuse or neglect.

27 Reports of child abuse or neglect not previously made to or by a

1 law enforcement agency shall be made immediately to such agency by

- 2 the department.
- 3 Sec. 41. Section 73-401, Reissue Revised Statutes of
- 4 Nebraska, is amended to read:
- 5 73-401 Except for long-term care facilities subject to
- 6 the jurisdiction of the state long-term care ombudsman pursuant
- 7 to the Long-Term Care Ombudsman Act, the contracting agency shall
- 8 ensure that any contract which a state agency enters into or
- 9 renews which agrees that a corporation, partnership, business,
- 10 firm, governmental entity, or person shall provide health and human
- 11 services to individuals or service delivery, service coordination,
- 12 or case management on behalf of the State of Nebraska shall contain
- 13 a clause requiring the corporation, partnership, business, firm,
- 14 governmental entity, or person to submit to the jurisdiction of the
- 15 Public Counsel under sections 81-8,240 to 81-8,254 with respect to
- 16 the provision of services under the contract.
- 17 Sec. 42. Section 81-8,240, Reissue Revised Statutes of
- 18 Nebraska, is amended to read:
- 19 81-8,240 As used in sections 81-8,240 to 81-8,254, unless
- 20 the context otherwise requires:
- 21 (1) Administrative agency shall mean any department,
- 22 board, commission, or other governmental unit, any official,
- 23 any employee of the State of Nebraska acting or purporting to
- 24 act by reason of connection with the State of Nebraska, any
- 25 corporation, partnership, business, firm, governmental entity, or
- 26 person who is providing health and human services to individuals
- 27 or service delivery, service coordination, or case management

under contract with the State of Nebraska and who is subject to the jurisdiction of the office of Public Counsel as required by section 73-401, any regional behavioral health authority, any

- 4 community-based behavioral health services provider that contracts
- 5 with a regional behavioral health authority, and any county or
- 6 municipal correctional or jail facility and employee thereof acting
- 7 or purporting to act by reason of connection with the county or
- 8 municipal correctional or jail facility; but shall not include (a)
- 9 any court, (b) any member or employee of the Legislature or the
- 10 Legislative Council, (c) the Governor or his or her personal staff,
- 11 (d) any political subdivision or entity thereof except a county or
- 12 municipal correctional or jail facility or a regional behavioral
- 13 health authority, (e) any instrumentality formed pursuant to an
- 14 interstate compact and answerable to more than one state, or (f)
- 15 any entity of the federal government; and
- 16 (2) Administrative act shall include every action, rule,
- 17 regulation, order, omission, decision, recommendation, practice, or
- 18 procedure of an administrative agency.
- 19 Sec. 43. Section 81-8,241, Reissue Revised Statutes of
- 20 Nebraska, is amended to read:
- 21 81-8,241 The office of Public Counsel is hereby
- 22 established to exercise the authority and perform the duties
- 23 provided by sections 81-8,240 to 81-8,254 and the Office of
- 24 Inspector General of Nebraska Child Welfare Act. The Public Counsel
- 25 shall be appointed by the Legislature, with the vote of two-thirds
- 26 of the members required for approval of such appointment from
- 27 nominations submitted by the Executive Board of the Legislative

- 1 Council.
- 2 Sec. 44. Section 81-8,244, Reissue Revised Statutes of
- 3 Nebraska, is amended to read:
- 4 81-8,244 (1)(a) The Public Counsel may select, appoint,
- 5 and compensate as he or she sees fit, within the amount available
- 6 by appropriation, such assistants and employees as he or she deems
- 7 necessary to discharge the responsibilities under sections 81-8,240
- 8 to 81-8,254. He or she shall appoint and designate one assistant
- 9 to be a deputy public counsel, one assistant to be a deputy
- 10 public counsel for corrections, one assistant to be a deputy public
- 11 counsel for institutions, and one assistant to be a deputy public
- 12 counsel for welfare services.
- 13 (b) Such deputy public counsels shall be subject to the
- 14 control and supervision of the Public Counsel.
- 15 <u>(c)</u> The authority of the deputy public counsel for
- 16 corrections shall extend to all facilities and parts of facilities,
- 17 offices, houses of confinement, and institutions which are operated
- 18 by the Department of Correctional Services and all county or
- 19 municipal correctional or jail facilities.
- 20 (d) The authority of the deputy public counsel for
- 21 institutions shall extend to all mental health and veterans
- 22 institutions and facilities operated by the Department of
- 23 Health and Human Services and to all regional behavioral
- 24 health authorities that provide services and all community-based
- 25 behavioral health services providers that contract with a regional
- 26 behavioral health authority to provide services, for any individual
- 27 who was a patient within the prior twelve months of a state-owned

1 and state-operated regional center, and to all complaints

- 2 pertaining to administrative acts of the department, authority,
- 3 or provider when those acts are concerned with the rights and
- 4 interests of individuals placed within those institutions and
- 5 facilities or receiving community-based behavioral health services.
- 6 (e) The authority of the deputy public counsel for
- 7 welfare services shall extend to all complaints pertaining to
- 8 administrative acts of administrative agencies when those acts are
- 9 concerned with the rights and interests of individuals involved in
- 10 the welfare services system of the State of Nebraska.
- 11 <u>(f)</u> The Public Counsel may delegate to members of the
- 12 staff any authority or duty under sections 81-8,240 to 81-8,254
- 13 except the power of delegation and the duty of formally making
- 14 recommendations to administrative agencies or reports to the
- 15 Governor or the Legislature.
- 16 (2) The Public Counsel shall appoint Inspector General
- 17 for Nebraska Child Welfare as provided in section 25 of this act.
- 18 The Inspector General for Nebraska Child Welfare shall have the
- 19 powers and duties provided in the Office of Inspector General for
- 20 Nebraska Child Welfare Act.
- 21 Sec. 45. Section 81-8,245, Reissue Revised Statutes of
- 22 Nebraska, is amended to read:
- 23 81-8,245 The Public Counsel shall have the power to:
- 24 (1) Investigate, on complaint or on his or her own
- 25 motion, any administrative act of any administrative agency;
- 26 (2) Prescribe the methods by which complaints are to be
- 27 made, received, and acted upon; determine the scope and manner

1 of investigations to be made; and, subject to the requirements

- 2 of sections 81-8,240 to 81-8,254, determine the form, frequency,
- 3 and distribution of his or her conclusions, recommendations, and
- 4 proposals;
- 5 (3) Conduct inspections of the premises, or any parts
- 6 thereof, of any administrative agency or any property owned,
- 7 leased, or operated by any administrative agency as frequently as
- 8 is necessary, in his or her opinion, to carry out duties prescribed
- 9 under sections 81-8,240 to 81-8,254;
- 10 (4) Request and receive from each administrative agency,
- 11 and such agency shall provide, the assistance and information
- 12 the counsel deems necessary for the discharge of his or her
- 13 responsibilities; inspect and examine the records and documents
- 14 of all administrative agencies notwithstanding any other provision
- 15 of law; and enter and inspect premises within any administrative
- 16 agency's control;
- 17 (5) Issue a subpoena, enforceable by action in an
- 18 appropriate court, to compel any person to appear, give sworn
- 19 testimony, or produce documentary or other evidence deemed relevant
- 20 to a matter under his or her inquiry. A person thus required
- 21 to provide information shall be paid the same fees and travel
- 22 allowances and shall be accorded the same privileges and immunities
- 23 as are extended to witnesses in the district courts of this state
- 24 and shall also be entitled to have counsel present while being
- 25 questioned;
- 26 (6) Undertake, participate in, or cooperate with general
- 27 studies or inquiries, whether or not related to any particular

1 administrative agency or any particular administrative act, if he

- 2 or she believes that they may enhance knowledge about or lead to
- 3 improvements in the functioning of administrative agencies; and
- 4 (7) Make investigations, reports, and recommendations
- 5 necessary to carry out his or her duties under the State Government
- 6 Effectiveness Act; and.
- 7 (8) Carry out his or her duties under the Office of
- 8 Inspector General of Nebraska Child Welfare Act. If any of
- 9 the provisions of sections 81-8,240 to 81-8,254 conflict with
- 10 provisions of the Office of Inspector General of Nebraska Child
- 11 Welfare Act, the provisions of such act shall control.
- 12 Sec. 46. Original sections 28-711, 73-401, 81-8,240,
- 13 81-8,241, 81-8,244, and 81-8,245, Reissue Revised Statutes of
- 14 Nebraska, are repealed.
- 15 Sec. 47. Since an emergency exists, this act takes effect
- 16 when passed and approved according to law.